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Dear Customer

Further to our advisory message of a couple of days ago and following continued close communication with our Chinese partners, we can provide the following update and official announcements.

\*\*\*\*\* Latest update on the impact of Coronavirus on container shipping \*\*\*\*\*

*According to the latest reports from the People's Republic of China and Hong Kong, and following various Government announcements, most operators involved in shipping, with offices in Hong Kong have re-opened for business on January 29th following the latest Coronavirus outbreaks, and those with headquarters facilities in China, will resume operations on February 3rd - the China office re-openings having been put back from the original re-opening month end date*

*\*Hong Kong container terminal and airport undertakings continue to operate, and will resume normal operations on 30th January, supported by Hong Kong customs and carriers*

*\*Container terminals in all the major coastal direct ports of call : Shanghai, Shenzhen, Ningbo, Qingdao, Tianjin, Dalian, Xiamen, Fuzhou and Guangzhou are expected to operate and recommence normal operations on the 3rd February 2020, supported by PRC Customs and carriers*

*\*In support of the latest Government policies and actions to reduce the movement of people in Hong Kong, arrangements have been made by companies to ensure employees work from home*

*Importantly, all non-critical business and passenger travel is being restricted until the epidemic is under control*

*Companies are continuing to ensure that they replace travel by video conference or other alternatives, where feasible, and it is recommended that all business travel to China (including Hong Kong and Macau) in February 2020 is rescheduled*

Raycole Global will continue to monitor the situation and will endeavour to provide updates with further information as and when they become available.

We strongly recommend that you keep in close contact with suppliers etc to gather specific updated information.

We are here to help you in any way we can to mitigate any resulting inconvenience and/or delay.

With Kind regards

Team Raycole

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