

## Evergreen Update

Good Morning,

We have received the following statement from Evergreen Shipping;

**In order to maximise resources and service all customers, we, Evergreen Marine (UK) Ltd, require, Import deliveries to be requested in the time slot of 0600-0900hrs. Other time slots will be considered but on a case by case basis.**

**Carrier Haulage is undertaken under Evergreen Marine (UK) Ltd Contract Terms and Conditions of Services, amended as follows:**

- **Containers may arrive up to 90 minutes after the requested time and must be accepted. If the container is rejected additional charges will be incurred in line with the Carriers tariff.**
- **Evergreen Marine (UK) Ltd will not accept any claim, cost or expense whatsoever relating to failed or late haulage howsoever caused.**

**Any amendment or cancellation must be phoned through and then followed up with an email. All deliveries must also be paid in full by 11am one working day prior to delivery. Any delivery which has not been paid for by this time will be cancelled and a rebooking will be required. We will contact yourselves prior to making any such cancellation.**

**When a rail leg or special equipment has been booked wasted day charges will apply for any booking/s cancelled less than 48hrs prior to delivery.**

As ever Raycole Global Logistics will do all we can to assist you and keep you updated on any further news.

Many thanks,  
Raycole Team