

Dear Valued Partner (S),

I would like to draw your kind attention on the peak season going on at Bangladesh by below points. Kindly have a look on the points to keep your record updated on the situation.

For Air Freight:

1. There is 12 to 24 hrs average waiting time in front of our W/H to unload cargo. DAC cargo village is having super cargo pressure, no scope to unload the shipments in shed area of cargo village, and lot of covered vans are waiting at que in front of cargo village gate.
2. Due to cargo pressure, scanning is getting delayed than normal situation.
3. All the hubs like **DXB/CMB/MCT/SIN/HKG/DEL** are encountering huge cargo pressure. On time departure and onward connections are biggest challenge at the moment.
4. Giant carriers like **EK/QR/CX/SV/SQ** can't keep the commitment on departure and arrival. There is potential delay in every step, split of cargo happening frequently.
5. EK/QR are accepting booking and releasing space only for AXB/Platinum service respectively.

For Ocean Freight:

1. There is 24 to 48 hrs average waiting time in front of our W/H to unload cargo. This backlog will be on top peak in next couple of days due to upcoming Eid Ul Adha holidays.
2. Feeder vessel birthing and sailing timeline is uncertain. We have a recent case where feeder vessel did not take birth in 2/3 days despite of planned schedule.
3. In last week, a total of 805 boxes shut out from different f/vessel without any prior notice. This created the situation crazy at this point.
4. Private depots are encountering severe traffic jam to move laden boxes from depot to terminal hook point.
5. DAC to CGP highway is having an average transit of 36 hrs during this current situation.

Contingency Plans undertaken by BIL:

- Accurate projection needs to be communicated in advance with the ocean and air carriers.
- For ocean freight, we have to split large number of containers by issuing multiple MBLs.
- For air freight, split up our overall volume with big and small air carriers including off-line carriers to ensure departure of cargo ex DAC.
- Using Sea-Air options via **CMB/SIN/DXB**, and, Air-Air via **DXB/DEL** to avoid backlog and longer transit time.
- Extensive follow up with carriers, depots, w/h, OPS team on each step of a shipment and ensuring faster information flow to the related parties.

We are closely monitoring the situation and taking steps to clear out all our cargo as fast as possible.

Thanks & regards
Raycole Global Logistics Ltd